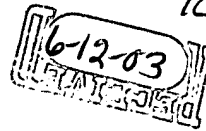


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TOWNSEND and TOWNSEND and CREW LLP

By: Marie Elgiz

Official



PATENT
19009-000420US

#10/B(12)
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Stephen Y.F. Pang

Application No.: 09/353,537

Filed: July 14, 1999

For: SYSTEM FOR POLICING JUNK
E-MAIL MESSAGES

Examiner: Chuong T. Ho

Technology Center/Art Unit: 2664

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed May 5, 2003, please enter the following
amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this
paper.

Remarks/Arguments begin on page 9 of this paper.

06/26/2003 SHORE 00000001 201430 09353537

01 FC:2201 84.00 DA

02 FC:2202 324.00 DA